



# City of St. Francis

June 1, 2020

Dear City of St. Francis Resident:

**The City will change our residential garbage and recycling pick-up service to John's Disposal Services effective June 29<sup>th</sup>.** Our contract with Waste Management expired in November of 2019. The City had requested a five-year contract extension with Waste Management. Waste Management would only grant a 6 month extension. The City requested new service contract quotes from both Waste Management and Johns Disposal Service. The St. Francis Common Council reviewed both quotes for residential garbage and recycling services and recommended moving to Johns Disposal Services due to expanded service of bulk pick-up to twice a month at the curb to include used motor and cooking oil, tires, and electronics all for no additional fee to our residents. The Common Council rejected the quote from Waste Management due to a requested change in bulk pick-up services requiring residents to be charged a fee of \$25 per bulk item.

This change in vendors will result in changes for your garbage/recycle collection. Some of those changes are as follows:

**Carts** – The carts will change. **Garbage carts will now be “Brown” and Recycling Carts will now be “Green”.** All new carts will be marked Johns Disposal Service. Johns Disposal will deliver to each residential unit your new carts beginning the week of June 15. They will be delivered to the front of your property regardless of where your garbage/recycle collection occurs. The location of the garbage/recycle collection will stay the same – either in the front or rear of your property as it has always been. All carts will be linked to your address by serial number. The collection of garbage from the Johns Disposal Services carts will start the week of June 29, 2020. Residents may receive additional carts directly from Johns Disposal Service for a nominal fee. Contact Johns Disposal Service at 262-473-4700. Additional information will be provided to you with each cart to assist with this transition.

All Waste Management marked carts will be collected by Waste Management. The week of June 15 will be the last recycle week for Waste Management. Waste Management will collect all Waste Management marked recycling carts after the recycling material is collected during your regular collection day the week of June 15. Then, on the following week of June 22 on your regular collection day, Waste Management will collect all garbage material (and any bulk items since it is a bulk week) along with all Waste Management marked garbage carts.

Beginning the week of June 29, 2020, you will use your Johns Disposal Services carts. If you are unable to have your Waste Management carts out for collection by Waste Management, please call the City at 414-481-2300 for information on getting the cart(s) collected.



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**Garbage/Recycle Collection** - The day of your collection will stay the same day as it is currently. (If for some reason it has to change, you will be notified directly.) The time it is collected may change. **Carts are to be placed at the curb or in the alley by 6am.** They can be placed out for collection 24 hours in advance and must be put back onto your property within 12 hours of collection. This is the same as it has been historically. We highly recommend that for the first several months of this transition, you put your garbage and recycling carts out for collection by 6am so there is less chance of your collection being missed. Garbage collection will be every week and recycle collection will remain at every other week.

**Bulk Collection** - Bulk collection has changed. **Bulk collection is no longer the last full week of each month.** Each residential property may now have up to 2 bulk collections per month - 24 collections per year. **If you have bulk waste for collection, you will need to call Johns Disposal Services at 262-473-4700 to schedule the collection.** Johns Disposal Services will keep track of the number of bulk collections for each property. Johns Disposal Service typically has bulk collection trucks in the area every week so it is easy for them to come to St. Francis and collect your bulk items.

The items that can be set out for bulk collection has increased. The same items as before can be set out with the addition of; used motor and cooking oil, used tires up to 8 small vehicle tires (sedan, SUV, pickup trucks for example) per year, automotive antifreeze, appliances including air conditioners, washers/dryer, etc. and lead acid batteries. In addition, up to twice per year, residents can use a bulk collection for the collection of one (1) electronic device collection such as a TV, computer system (monitor, tower, keyboard), VCR, DVD player, etc. at no additional charge to the resident. Yard waste must still be brought to the City Municipal Garage Yard Waste Recycle Center.

**Missed Collections** - **If your garbage/recycle cart(s) is missed, you will call Johns Disposal Services at 262-473-4700 and work directly with them.** They are local to the area and will know about the St. Francis account.

The City understands that this will be a transition for everyone. Waste Management has been an excellent solid waste contractor to the City and we cannot thank them enough for all they have done for the residents of the City. The drivers on the routes have done an outstanding job for many, many years. St. Francis thanks them for their service to the City and wishes them well as they continue on in other communities. While Waste Management will be missed, the City believes Johns Disposal Services will carry on this same level of service or better to the residents.

The City will post this letter and any additional information from Johns Disposal Services on the City website at [www.stfranciswi.org](http://www.stfranciswi.org) . **If you have additional questions, please call the Engineering Department at 414-481-2300.**